

Case Study Ibm Global Services

As a result, IBM amalgamated the Consulting Group which was concentrated to sales units into Global Services. Recently, IBM Global Services extended its collection to offer increased number of e-business services due to the extremely powerful outcome of the internet in businesses (Ante, 2011).

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IBM Global Services is a business and technology services provider, with more than 190,000 employees in 160 countries. IBM GS designed and implemented a hosted virtual desktop environment for Westpac Bank in Australia. Using Citrix technology, the IT-as-a-Service solution has transformed the delivery of business services to retail customers.

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Case Type: new business; industry analysis. Consulting Firm: IBM Global Business Services (GBS) first round full time job interview. Industry Coverage: software, information technology (IT). Case Interview Question #01127: Our client Epicor Software Corporation is a global business software company based in Austin, Texas, United States.The company was founded in 1972.

IBM Global Business Services case interview questions ...

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Company Name: IBM Global Services UK Web Address: www.uk.ibm.com Business Description: IBM Global Services is a customer service center that provides technical services through outsourcing to customers. White Paper: Frequently IBM's Global Service's customers require quick updates on outages, updates on resolutions and other similar items.

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